LEADERSHIP DEVELOPMENT RETREAT CONTINUING EDUCATION

“Impacting Patient Outcomes and Organizational Performance”

Saturday, April 25, 2020  5.0 CEUs

State College - attendance is limited

Location: Hilton Garden Inn State College
1221 E. College Avenue,
State College, PA 16801
(814) 272-1221

Time: 8:00am - 8:30am Registration
8:30am - 3:30pm Course
Breakfast & Lunch Included

Registration Deadline: March 15, 2019  Late Registration Fee: $10.00
Fee for the Course: $60.00 for PDHA Members  (must be a member of ADHA/PDHA to attend)

Course: “Impacting Patient Outcomes and Organizational Performance”

Course Description: Focus is placed mostly upon developing leaders to grow and sustain healthy organizations. Developing followership is equally essential to building trust and confidence within the dental practice and organization. Understanding group dynamics and intentionally developing followership among individuals and groups are vital to the health of organizations. This course will enlighten attendees on the differences between followership and leadership, how leaders build followers, and how to build a sustainable plan within the dental practice and organization to promote succession planning and growth. This course will also discuss principles of emotional intelligence that are essential to communication, building trust, conflict management, and influential negotiation within the dental practice and organizations. Following the presentation, participants will be able to:

• Understand how group dynamics with dental teams and organizations affect decision making.
• Understand how leadership and followership dynamics influence dental practices and organizations.
• Learn how the principles of emotional intelligence drive communication, decision making, conflict management, negotiation, and case presentation with patients and co-workers.

Speaker: Kelly Tanner, Ph.D., RDH
Kelly has served in areas of dental hygiene including academia, corporate, clinical, entrepreneur, researcher, and has also been active with the American Dental Hygienists’ Association at both the State and National Level. She has been recognized for her outstanding leadership within health care and university settings and is a recipient of the ADHA and Johnson & Johnson Award for Excellence. Kelly has been fully invested in developing leadership within dental hygiene for over 20 years through mentoring, coaching, and serving the profession. Kelly focused her doctoral studies on understanding leadership skills and methods to develop leadership among dental hygienists.

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Click HERE to register or visit: https://www.cezoom.com/registration/?plan=703
Questions??? Please contact Faye Kulp at 717-507-2637 or Kulp_Faye@comcast.net

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The Pennsylvania Dental Hygienist’s Association Inc.

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*While we make every effort to run courses that will count towards your license renewal, the State Board of Dentistry has the final say on what courses they will accept based on the state practice act.